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OBSERVATORY ON TOURISM IN THE EUROPEAN ISLANDS
OBSERVATOIRE SUR LE TOURISME DANS LES ILES EUROPÉENNES

RESEARCH DEPARTMENT

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**CRUISE TOURISM EFFECTS ON THE
MEDITERRANEAN ISLANDS' ECONOMIES**

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Considering the information collected from the database of the two major cruise lines as Costa (Carnival Group) and Msc Cruise line, the average was calculated of people that decide to buy excursions, from the ones who prefers to be independent visitors of the destination. Cruise lines provide the data regarding passenger excursions for each stops, due to their revenue on the excursions services. This is easily determined by calculating the average of passengers who stop in main ports and/or island ports to visit the location, from those who spend their time on board.

Another research step was to calculate the DCV's average pro-capita expenditure.

Considering the excursion prices offered on board by the cruise company for each stop, the average price per excursion was calculated, considering mainland excursions programmes and the ones offered in the island ports. This way excursionist pro-capita expenditure was determined.

To gather independents DCV information, data, provided by Carnival Cruise line, was utilized in accordance also to the data given from the Mediterranean Port Authorities network. Calculating the expenditure matrix, considering the two variables, independent vs excursionist and Mainland vs Islands, the effects of cruise tourism in the Mediterranean ports of call insular and non insular territories were determined.

The total amount of passenger spending is a first step to take into consideration for the economic relevance of cruise tourism in the intermediate destinations.

The study deliberately did not measure the expenditure pattern due to the difficulties to have specific data or detailed information from cruise line statistical offices.

We have also consider some factors which are influencing the expenditure pattern, as weather, profile of the passengers, nature of the ports, shopping opportunities and ship tours and activities purchased ashore (McCALLA, 1996).

5. Cruise tourism: mainland and islands

The European Cruise market is second worldwide for importance and in terms of passenger flows. The stable vessels operating in Europe are 76 with a capacity of almost 130,100 lower berths. Europe generates 3.3 million of passengers representing 23% of all cruises worldwide and 2.8 million choose European itineraries (G.P. Wild International Limited, 2007). The vast majority of these cruises visited ports in the Mediterranean, the Baltic and other European regions and generated 13.1 million passenger visits.

Looking at the Mediterranean basin over 119 cruise ships were active in 2007 with a capacity of 110,725 lower berths on 1,879 cruises.

This data shows that cruise tourism is responsible for a large number of passenger flows in terms of embarkation and disembarkation and transits.

To better analyze the role of home ports and ports of call in the Mediterranean area comparing the mainland to the islands, we must necessarily divide the data considering the number of passengers embarked and disembarked from the number of passengers in transit.

The first table shows the total passenger flows in the main ports divided in two classes: mainland and islands harbours.

Data shows that islands manage approximately 36% of the total cruise passenger flows, and most of them are concentrated in Greece followed by Italy and Spain.

This demonstrates that islands have a good share in terms of total passenger flows originated on cruise lines.

In terms of transit flows Mediterranean islands received 3,472,330 daily passengers per visit, excursion and other activities. It also appears that islands' transit flows are more consistent than embarking and disembarking flows. It therefore demonstrates the high presence of ports of call instead of home ports in the Mediterranean islands.

The mainland areas draw 64% of the total passenger flows where three countries, as Italy, Spain and Greece, manage most of it.

In terms of cruise passengers in transit, Italy attracts a relevant share of 37%, while the other Mediterranean countries have an average share approx of 10%. Also Italy and Spain are the top countries for home cruise ports considering they have transport hubs connected to the main harbour system. Similar but more appropriate results are obtained by focusing on the islands and mainland ports.

Of the 32 ports considered, 12 of them are located on the islands and we have to consider also that ports handle an average of 500.000 total passenger flows per year. While islands ports manage a higher number of passengers in transit per year, other ports on the mainland are specialized for embarking and disembarking. It means that the Islands seem to be more apt to handle daily visitor flows instead of being terminal points for the cruise lines, due also to their characteristics and the level of airport connections and infrastructural systems owned by the big ports in the mainland. For these territories the *top destinations* in the Mediterranean area are: Barcelona, Civitavecchia, Venice, Naples and Piraeus.

Considering single areas instead of the countries, taking into account, for example, Palermo's and Messina's harbours have a market share of 29.6% followed by Palma de Mallorca's with 15.2% of the total cruise flows on the islands. Other islands hold a lower percentage of passenger flows. This explains the relation between the cruise passenger flows and the geographical positions and dimensions of the islands.

Finally, comparing the total daily visitor flows arriving to the islands, we can observe that the distribution is quite homogeneous. This way we can argue that that cruise flows in the port are independent from the shape of the island.

In terms of economic impact produced by the daily cruise passenger expenditure, Islands could reach a different advantage considering the size of the island and the structure of local productions and services supply.

Table 1: Cruise passenger flows generated by cruise companies in the Mediterranean lands and islands

Countries	Total passengers flows	Share (%)	Passengers in transit	Share (%)	Embarking and disembarking flows	Share (%)
Italy	4,249,144	42.7%	2,200,033	37.2%	2,049,111	50.8%
France	829,315	8.3%	764,556	12.9%	64,759	1.6%
Greece	1,031,834	10.4%	613,706	10.4%	418,128	10.4%
Spain	1,252,372	12.6%	548,522	9.3%	703,850	17.5%
Turkey	609,131	6.1%	516,605	8.7%	92,526	2.3%
Tunisia	485,245	4.9%	485,245	8.2%	-	-
Croatia	476,841	4.8%	472,921	8.0%	3,920	0.1%
Monaco	187,647	1.9%	159,285	2.7%	28,362	0.7%
UK	710,625	7.1%	138,625	2.3%	572,000	14.2%
Israel	116,079	1.2%	18,079	0.3%	98,000	2.4%
Total mainlands	9,948,233	100%	5,917,577	100%	4,030,656	100%
Greece	2,233,215	40.1%	2,041,331	58.8%	191,884	9.2%
Italy	1,647,576	29.6%	507,576	14.6%	1,140,000	54.5%
Spain	846,801	15.2%	319,563	9.2%	527,238	25.2%
Malta	387,287	7.0%	359,463	10.4%	27,824	1.3%
France	162,320	2.9%	162,320	4.7%	-	-
Cyprus	285,757	5.1%	82,077	2.4%	203,680	9.7%
Total Islands	5,562,956	100%	3,472,330	100%	2,090,626	100%

Source: elaborations on Mediterranean cruise database (2007)

6. Economic impact of cruise tourism in the Island's

After having identified the amount of daily cruise visitors (DCV) in the islands, it is now interesting to show their expenditure behaviours, in order to better understand the economic impact factor generated by the cruise market. This approach could have some implications in terms of destination policy, particularly for islands that belong to a network of cruise ports of call.

Looking at the total amount paid by customers for their cruise vacation we can argue that cruise company are the main recipients. They manage and distribute passenger expenditure to the other providers for airfares, port fees, accommodation, food, entertainments, etc..

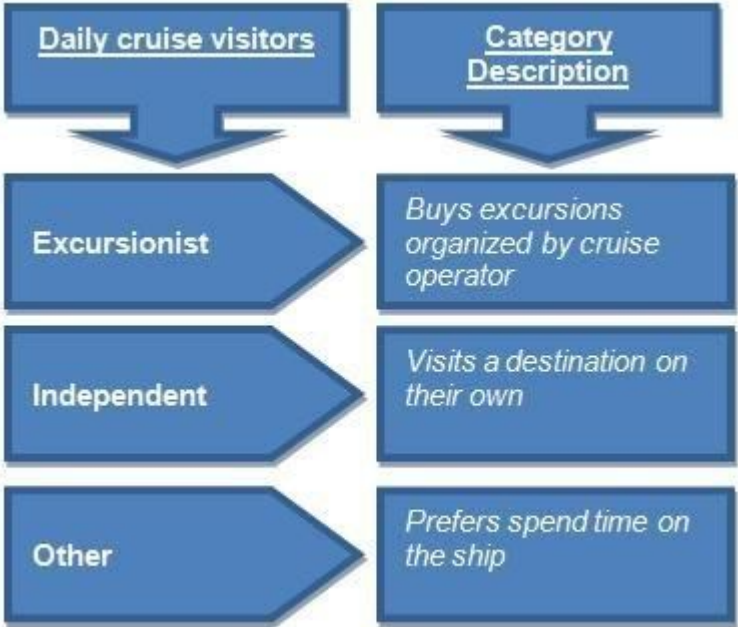
A smaller component of services or goods not included in the cruise package, as excursions, beverage on the ship, tips, etc. are the additional expenses that we can consider as potential recipients in each ports of call, totally managed by the cruise passenger. This evidence appears in preceding studies (Douglas. N., 2004).

More consideration should be made regarding the passenger's decision to buy excursion programmes, organized by the cruise company, or independently choose and organize visits to single locations for each port of call.

According to some results of the major cruise lines' surveys, operating in the Mediterranean areas, we can distinguish three categories of cruise passengers.

This way DCVs are excursionists, independent visitors or ones who know destinations and prefers spending time on the ship (Figure 2).

Figure 2: The different types of daily cruiser visitors



Survey results show how much, in the ports of call in the Islands, cruise passengers prefers to organize a visit to the town or to the coastal areas on their own. Probably islands are considered easier to access and often due the small dimension of the town look to be friendlier to visitors. The percentage of people that prefer spending time on the ship is less relevant taking into account the islands’ situation.

It means that we can expect a different expenditure patterns in the two case study, due to the dissimilar decision behaviour.

Starting with the total DCV flows, and taking in consideration the cruise passenger behaviour show in the table, we derived the two main visitors flows: DCV independent and the ones who choose to visit the transit destination buying a pre-packaged excursion.

Matrix shows the prevalence of cruise passengers that choose to get excursion programmes, 5,652,037 on the total visitors 9,389,907. Independent passengers instead are relevant particularly for the small and Medium size islands. The total visitors achieve the 3,525,626 units, and in some case considering the short time of the visit is a challenge for the management of the harbour and the small town.

